

# Thirty (30) Year Limited Ceiling Systems Warranty

EFFECTIVE OCTOBER 2020

Please read the following terms carefully, as they are affected by the installation conditions. Armstrong World Industries does not assume nor does it authorize any person to assume or extend on its behalf any other warranty obligation or liability. This express warranty constitutes the entire obligation of Armstrong World Industries, Inc., and there are no other warranties expressed or implied, including any warranty of merchantability or fitness for any purpose whatsoever.

## Products:

**ARMATUFF®**, **CALLA®**, **CALLA® Health Zone™**, **CALLA® Health Zone™ AirAssure™**, **CALLA® High CAC**, **CALLA® High NRC**, **CALLA® Vector®**, **CALLA® PrivAssure™**, **CANYON®**, **CERAMAGUARD® FINE FISSURED™**, **CIRRUS®**, **CLEAN ROOM™ FL**, **CLEAN ROOM™ VL**, **CREATE!™**, **DUNE™**, **DUNE™ Second Look®**, **FINE FISSURED™**, **FINE FISSURED™ Second Look®**, **GEORGIAN™**, **GRAPHIS® Finetex™**, **GRAPHIS® Rustex™**, **KITCHEN ZONE™**, **LYRA®**, **LYRA® Vector®**, **LYRA® Concealed**, **MESA™**, **OPTIMA®**, **OPTIMA® Vector®**, **OPTIMA® Concealed**, **PAINTED NUBBY™**, **PEBBLE™**, **RANDOM FISSURED™**, **SCHOOL ZONE™**, **FINE FISSURED™**, **SHASTA®**, **TUNDRA®**, **TECHZONE®**, **ULTIMA®**, **ULTIMA® Health Zone™**, **ULTIMA® Health Zone™ AirAssure™**, **ULTIMA® Vector®**, **PRELUDE® XL®**, **PRELUDE® XL® MAX®**, **PRELUDE® ML**, **PRELUDE® XL®**, **Continuous Load Path (CLP)**, **FIREGUARD™**, **PRELUDE® PLUS XL® FIREGUARD™**, **Aluminum PRELUDE® PLUS**, **Stainless Steel PRELUDE® Plus** and **PRELUDE® XL® for Exterior Applications**, **SUPRAFINE® XL®**, **SUPRAFINE® ML**, **SUPRAFINE® XL® FIREGUARD™**, **SILHOUETTE® XL®**, **AXIOM®**, **PRELUDE® Concealed**, **Co-extruded Aluminum CLEAN ROOM™**, **INTERLUDE®**, **SONATA®**, **SERPENTINA®** (including **SERPENTINA® Metal Infill Panels**), **Drywall Suspension Systems**, and **SHORTSPAN® suspension systems**.

Armstrong® Commercial Suspension Systems and Commercial Ceiling products have a 30-year limited systems warranty when installed together and used under normal conditions. Products covered in this systems warranty are outlined above.

Ceiling panels and suspension systems are warranted to be free from defects in materials or factory workmanship for 30 years from the date of installation, except for obvious defects in materials or factory workmanship, of which Armstrong World Industries must be notified within 30 days of the date of installation.

Armstrong® Commercial Ceiling panels with HumiGuard® Max and HumiGuard® Plus performance are warranted to be free from sagging and warping as a result of defects in materials or factory workmanship for 30 years from the date of installation.

Armstrong® Commercial Ceiling panels with BioBlock performance are warranted to be free from the growth of mold and mildew for 30 years from the date of installation. Ceiling panels with BioBlock® performance provide broad-spectrum control for the growth of mold and mildew over the warranty period.

Armstrong® Health Zone™ ceiling panels with BioBlock Plus performance resist the growth of mold and mildew, and resist the growth of odor and stain causing bacteria.

Armstrong® Suspension Systems are warranted to be free from the occurrence of 50% red rust as defined by ASTM D610 test procedures for 30 years from the date of installation. All Armstrong World Industries limited 30-year warranties are subject to use under normal conditions. Abnormal conditions include exposure to chemical fumes, vibrations, moisture from conditions such as building leaks or condensation, excessive humidity, or excessive dirt or dust buildup.

(Applies only to products items designated with the 30-year systems warranty designation in the Armstrong® product catalog.)

## What will Armstrong World Industries do?

Subject to confirmation by Armstrong World Industries of such product failure, Armstrong World Industries will deliver, at Armstrong World Industries' expense, Free On Board (F.O.B.), to the place of installation, new product, of the same or similar type and grade, in an amount equal to that which is determined to be defective.

## What does this warranty not cover?

Damage that may occur from vibrations, fire, water, freezing temperature, accident, or any form of abuse or exposure to Abnormal Conditions is not covered by this warranty. If subject to Abnormal Conditions, the products should be removed immediately and replaced once the conditions are normal.

**Except for HumiGuard® Max products, these products cannot be used in exterior applications.**

The ceiling product must not be used to support any other material except fiberglass thermal/sound control insulation installed in the thickness, density, and manner according to Armstrong® specifications, except that Mineral Fiber ceiling products can be placed directly on top of Optima Lay In and Tegular products with prior approval by Armstrong World Industries. Except for ceilings with BioBlock® protection, HumiGuard® Plus fiberglass, and HumiGuard® Max mineral fiber, the growth of mold or mildew is not covered by this warranty, nor is it the responsibility of Armstrong World Industries. All products should be maintained to avoid excessive dirt or dust buildup, or the presence of excessive moisture that would provide a medium for microbial growth on ceiling panels. These systems cannot be used in exterior applications, where standing water is present, or where moisture will come in direct contact with the ceiling.

THIS EXPRESS WARRANTY CONSTITUTES THE ENTIRE OBLIGATION OF ARMSTRONG WORLD INDUSTRIES AND THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE WHATSOEVER. LIABILITY IS LIMITED TO THAT SET FORTH BELOW AND ARMSTRONG WORLD INDUSTRIES SHALL IN NO EVENT BE LIABLE FOR ANY INSTALLATION OR REMOVAL COST OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR PERSONAL INJURY.

**Warranty Conditions**

All ceiling products and suspension systems must be installed and maintained in accordance with Armstrong World Industries written installation instructions for that product in effect at the time of installation and best industry practice. Prior to installation, the ceiling product must be kept clean and dry, in an environment that is between 32° F (0° C) and 120° F (49° C), and not subject to Abnormal Conditions.

For HumiGuard® Plus: Installation of the products shall be carried out where the temperature is between 32° F (0° C) and 120° F (49° C). It is not necessary for the area to be enclosed or for Heating, Ventilating, and Air Conditioning (HVAC) systems to be functioning. All wet work (plastering, concrete, etc.) must be complete and dry.

For HumiGuard® Max: The sag performance warranty for HumiGuard Max products extends to installations where the ceiling product is exposed to chemical fumes, extreme temperatures up to 120° F (49° C) (including steam up to 275° F (135° C)) and 100% RH, including standing water applications, as long as the product is installed with either Stainless Steel Prelude Plus, Aluminum Prelude Plus, or Prelude Plus XL FIREGUARD suspension systems. For swimming pools, install only with Aluminum Prelude Plus suspension system. For outdoor soffits, canopies, and parking garages, install with Prelude XL for Exterior Applications (wind uplift should be considered).

HumiGuard Max and HumiGuard Plus: The ceilings must be maintained to avoid excessive dirt or dust buildup that would provide a medium for microbial growth on ceiling panels. Microbial protection does not extend beyond the treated surface as received from the factory, and does not protect other materials that contact the treated surface such as supported insulation materials.

**How do you get service?**

You must notify Armstrong World Industries of any product failure covered by this warranty within 30 days of first observation of failure by writing to the following address: Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604, or call us at 1 877 276-7876. Reference to Armstrong in this section shall mean, for the United States, Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604; and shall mean, for Canada, Armstrong World Industries, Canada, Ltd., 255 Boul. Montpellier, Saint-Laurent, Montréal, Québec, H4N 2G3.

**How does state law apply?**

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the limitation or exclusion herein may not apply to you.

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