

# MetalWorks™ Ceiling Panels; Effects™ Ceiling Panels; Serpentina® Classic and Semi-concealed for Pool Applications One (1) Year Limited Warranty

EFFECTIVE MAY 2018

Please read the following terms carefully, as they are affected by the installation conditions. Armstrong World Industries does not assume nor does it authorize any person to assume or extend on its behalf any other warranty obligation or liability. This express warranty constitutes the entire obligation of Armstrong World Industries, Inc. and there are no other warranties expressed or implied, including any warranty of merchantability or fitness for any purpose whatsoever.

Armstrong® MetalWorks™ ceilings panels, MetalWorks Blades Classics™, Effects™ ceiling panels, MetalWorks custom suspension systems for interior applications, and Serpentina® Classic and Semi-concealed for use in above pool applications are warranted to be free from defects in materials or factory workmanship for a period of one (1) year from the date of installation. In the case of obvious defects in materials or factory workmanship, of which Armstrong World Industries must be notified within 30 days of the date of shipment to the customer. For MetalWorks and Effects ceiling panels installed on standard suspension systems, refer to the relevant warranty for Commercial Suspension Systems.

#### **This limited warranty is subject to further conditions listed below.**

Armstrong MetalWorks ceilings panels, MetalWorks Blades Classics, Effects ceiling panels, MetalWorks custom suspension systems for interior applications limited warranties are subject to use under normal conditions. Abnormal Conditions include exposure to chemical fumes, corrosive agents (i.e., chlorine), vibrations, presence of standing water; moisture coming into direct contact with the ceiling, such as could result from building leaks or condensation, excessive humidity, or excessive dust or dirt buildup.

For Serpentina systems for above pools the performance warranty extends to installations where the ceiling product can be exposed to chemical fumes and standing water applications so long as the product is installed in properly ventilated conditions as required for indoor pool applications. The ceilings must be maintained to avoid excessive dirt or dust buildup that would provide a medium for microbial growth on ceiling panels.

#### **What will Armstrong World Industries do?**

Subject to confirmation by Armstrong World Industries of such product failure, Armstrong will deliver, at Armstrong's expense, F.O.B., to the place of installation, new product, of the same or similar type and grade, in an amount equal to that which is determined to be defective.

#### **What does this warranty not cover?**

Damage which may occur from vibrations, fire, freezing temperature, accident water, chemical fumes, corrosive agents (Serpentina systems for above pools will not be warranted if the product is exposed to chemical fumes and corrosive agents because of improper pool ventilation), or any form of abuse, or exposure to Abnormal Conditions is not covered by this warranty. If subject to Abnormal Conditions, the product should be removed immediately and replaced once the conditions of installation are normal.

This warranty does not extend to variations in the natural characteristics of metal, such as deflection, which may be affected by the type of metal used and dimensions and shape of the panel.

This warranty for Armstrong® MetalWorks ceilings panels, MetalWorks Blades Classics, Effects ceiling panels, MetalWorks custom suspension systems for interior applications is void if: 1) The designated suspension system is not used; 2) The ceiling system is installed in a non-recommended application; 3) The ceiling panels are used to support any other material (unless designated as such); 4) The ceiling system is installed over areas such as swimming pools which provide direct contact with corrosive agents (e.g., chlorine).

This warranty for Armstrong® Serpentina systems for above pool applications is void if: 1) the designated suspension system is not used. 2) The ceiling system is installed in a non-recommended application. 3) The ceiling panels are used to support any other material (unless designated as such). 4) The ceiling system is installed over areas such as swimming pools without the use of proper ventilation for pool applications.

THIS EXPRESS WARRANTY CONSTITUTES THE ENTIRE OBLIGATION OF ARMSTRONG WORLD INDUSTRIES AND THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE WHATSOEVER. LIABILITY IS LIMITED TO THAT SET FORTH BELOW AND ARMSTRONG WORLD INDUSTRIES SHALL IN NO EVENT BE LIABLE FOR ANY INSTALLATION OR REMOVAL COST OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR PERSONAL INJURY.

### Warranty Conditions

Prior to installation, the panels and/or suspension system must be kept clean and dry and not subject to Abnormal Conditions (as specified above). If the panels and/or suspension system are installed in, or subsequent to installation are exposed to Abnormal Conditions or improper maintenance, then the panels and/or suspension system may be damaged. Such damage is not covered by this warranty nor is it the responsibility of Armstrong World Industries.

All Armstrong® products shall be installed in accordance with written Armstrong® installation instructions and/or approved shop drawings for that product in effect at the time of installation.

Installation of MetalWorks™ ceilings panels, MetalWorks Blades Classics™, Effects™ ceiling panels, MetalWorks custom suspension systems for interior applications shall be carried out where the temperature is between 32°F (0°C) and 120°F (49°C). It is not necessary for the area to be enclosed or for HVAC systems to be functioning. The Ceiling Panels and Suspension System shall not be used to support any other material. MetalWorks ceilings panels, Effects ceiling panels, MetalWorks custom suspension systems for interior applications cannot be used in exterior applications.

Installation of Serpentina® systems for above pools shall be carried out where the temperature is between 32°F (0°C) and 120°F (49°C). It is not necessary for the area to be enclosed or for heating eating, ventilation and air conditioning (HVAC) systems to be functioning unless the indoor pool is operating. If the indoor pool is in operation the ventilation, system must also be operating prior to installation. The Ceiling Panels and Suspension System shall not be used to support any other material.

### How do you get service?

You must notify Armstrong World Industries of any product failure covered by this warranty within 30 days of first observation of failure by writing to the following address: Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604, or call us at 1 877 ARMSTRONG. Reference to Armstrong in this section shall mean, for the United States, Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604; and shall mean, for Canada: Armstrong World Industries, Canada, Ltd., 6911 Decarie Blvd., Montreal, Quebec H3W 3E5.

### How does state law apply?

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the limitation or exclusion herein may not apply to you.

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