

Cleaning Guidelines:

Armstrong® Ceiling and Grid Products



Effective December 2020

Due to differences in the finishes and textures of our products, different cleaning methods are required. Listed below are the products by product family or specific product name. The products below have a letter or letters that refer to the appropriate cleaning method. Cleaning methods are found on page 2.

Product or Product Family	Item Number	Cleaning Method
AcoustAffix® Family	2012, 2012WH, 2012BL	H
Brightex™ with AirGuard™	1231	A or B
Classic Fine Textured	954	A
Easy Elegance™ Family	Various	B, C, D, E
Fiberglass Family	403, 404, 410, 416, 420	B
Fine Fissured™ Family	922, 928, 932	A or B
Fine Fissured Black	1728BL	F
Fluted	1203	A or B
Lumawash® Family	972, 973	G
Prelude® and Suprafine® Grid Systems	Various	C
QuickHang™ Installation Kits	6362WH, 6362BL, 6364WH	C
Raised Panel™	1201	A or B
Random Textured Family	933, 934, 935	A or B
Sahara™ Family	271, 273, 276, 9768, 9769	A
Sand Pebble™	269	A or B
Scalloped	1202	A or B
Scored	9767	A
Single Raised Panel Family	1205, 1210	A or B
SuperTuff™	241	A or B
Tango	1206	A or B
Textured Family	942, 949	A or B
Tincraft™ Family	8008, 8009	A or B
WoodHaven™ Family	Various	D
Yuma White® Family	490, 491, 492, 493	A or B

Cleaning Guidelines:

Armstrong® Ceiling Panels & Suspension Systems Products



Armstrong®
Ceilings

Effective December 2020

Cleaning Methods

- A – A commercial vacuum system with 100-inches/H₂O vacuum capacity is recommended for removing dust particles. The vacuum system cleaning attachment should be a 3" diameter wand with natural hair bristle. A HEPA vacuum filter is recommended to minimize air borne dust during the cleaning process. Care must be taken while vacuuming to avoid excessive pressure. Use a blotting action to minimize potential loss of surface texture.
- B – Using a damp cloth or sponge with a mild detergent, wipe lightly on surface of board to remove dirt.
- C – Use a mild household cleaner like fantastik® and a soft cloth. Before cleaning the grid, remove the ceiling panels to prevent cleaning solution or dirt from getting on the panels.
- D – Abrasive or strong chemical detergent should not be used. A mild detergent diluted in warm water, applied with a soft cloth, rinsed and finally wiped off with a chamois will maintain the ceiling in good condition. Oily or stubborn stains, if not removed by washing, can be wiped with products like fantastik®, but care is necessary to avoid affecting the gloss level of the paint finish.
- E – Use a clean, dry, soft, white cloth to wipe off any dirt or greasy fingerprints. If this does not clean the panel, use a damp, clean, soft, white cloth or sponge with a mild detergent to wipe the panel.
- F – Use a feather duster or vacuum to remove dust from colored products (See note***).
- G – Use a damp cloth, sponge, or soft-bristled brush with water and mild, clear detergent or disinfectant. Gently wipe or scrub the panel surface with medium pressure. Lightly spray panels with a clear cleaning agent or clear disinfectant and wipe clean with a dry cloth.
- H – Use a clean, dry, soft, white cloth to wipe off any dirt or greasy fingerprints. If this does not clean the panel, use a damp, clean, soft, white cloth.

- Where "mild, clear detergent" is referenced use a clear dishwashing liquid.
- Where "clear disinfectant" is referenced use sodium hypochlorite, isopropyl alcohol, hydrogen peroxide, or quaternary ammonium.
- For greasy stains use products like clear fantastik®

*** We do not recommend the use of any cloth either wet or dry because using pressure (rubbing) to clean the finish will result in "burnishing" (or polishing) of the color, which will appear like streaking because of the gloss level change.