

# Templok® Ceiling Panels

Twenty (20) Year

## Limited Thermal Energy Storage Capacity Warranty

### EFFECTIVE JULY 2024

Please read the following terms carefully, as they are affected by the installation conditions. Armstrong World Industries, Inc. ("Armstrong") does not assume nor does it authorize any person to assume or extend on its behalf any other warranty obligation or liability.

#### Products

This warranty applies to the thermal energy storage capacity of commercial Templok® ceiling products in the Armstrong product catalog ("Product(s)"). Coverage under this warranty is limited to the thermal energy storage capacity of the Products, as set forth below, and subject to the terms and conditions herein. Armstrong does not warrant or guarantee the performance of Products related to building energy use reduction nor any thermal effects on its installed environment.

For a period of twenty (20) years from the date of shipment, and when stored, installed, and used under normal conditions, Products are warranted to store thermal energy with a capacity no less than 40% of the advertised Thermal Energy Storage Capacity value specified in the applicable Product data sheet.

THIS EXPRESS WARRANTY CONSTITUTES THE ENTIRE OBLIGATION OF ARMSTRONG AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE WHATSOEVER AND ALL OTHER OBLIGATIONS OR LIABILITIES, INCLUDING LIABILITY FOR LABOR. LIABILITY IS LIMITED TO THAT SET FORTH BELOW AND IN NO EVENT SHALL ARMSTRONG BE LIABLE FOR ANY INSTALLATION OR REMOVAL COSTS, OR FOR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, OR PERSONAL INJURY.

#### Warranty Conditions

Products must be installed and maintained in accordance with Armstrong written installation instructions for that Product in effect at the time of installation and best industry practice. All Armstrong limited warranties are subject to Product use under normal conditions. Abnormal conditions include exposure to chemical fumes, vibrations, moisture from conditions such as building leaks or condensation, excessive humidity, fire, freezing temperatures, and cutting, peeling, puncturing or otherwise damaging the Product ("Abnormal Conditions").

Prior to installation, the Product must be kept clean and dry, in an indoor environment that is out of direct sunlight, between 32°F (0°C) and 120°F (49°C), and free from Abnormal Conditions. Products must not be cut or modified in any way.

#### How do you get service?

You must notify Armstrong of any Product failure covered by this Limited Warranty within 30 days of first observation of failure by writing to the following address: Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604, or call us at 877 276-7876. Reference to Armstrong in this section shall mean, for the United States, Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604; and shall mean, for Canada: Armstrong World Industries, Canada, Ltd., 255 Montpelier Blvd., Saint-Laurent, Montreal, Quebec, H4N 2G3.

#### What will Armstrong World Industries do?

Subject to confirmation by Armstrong of a Product failure covered by this Limited Warranty, Armstrong will deliver, at the expense of Armstrong, F.O.B., to the place of installation, new Product, of the same or similar type and grade, in an amount equal to that which Armstrong determines to be defective. If Armstrong no longer manufactures or offers Products for sale, Armstrong will deliver a visually and acoustically similar ceiling tile product (as determined at the sole direction of Armstrong).

#### What does this limited warranty not cover?

This Limited Warranty does not cover the following:

- Loss of thermal energy storage capacity that may result from tampering, accident, abuse, negligence, alteration, cutting, peeling, puncturing or otherwise damaging the Product, exposure to UV light, or any exposure to Abnormal Conditions. If subject to Abnormal Conditions, the Product should be removed immediately and replaced once the conditions are normal.
- Any cost or liability for damage to people or property due to leakage from the Product.
- Any labor or other similar costs or expenses related to removal, re-installation or replacement of the Product.
- Costs or expenses incurred due to loss of use of the Product.
- Perceived or actual lack of energy savings after installation of the Product, including energy savings less than those illustrated in any Armstrong Product technical guide or similar materials.
- Matters covered under any other standard, written warranty Armstrong offers on the Product.



**Armstrong®**  
World Industries

**How does state law apply?**

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the limitation or exclusion herein may not apply to you.

