

CastWorks™ Architectural Forms

One (1) Year Limited Warranty

EFFECTIVE APRIL 2023

Please read the following terms carefully, as they are affected by the installation conditions. Armstrong World Industries does not assume nor does it authorize any person to assume or extend on its behalf any other warranty obligation or liability. This express warranty constitutes the entire obligation of Armstrong World Industries, Inc., and there are no other warranties expressed or implied, including any warranty of merchantability or fitness for any purpose whatsoever.

Products:

CastWorks™ GRG/GFRG, GFRC, FRP and Interior Molded Stone

Armstrong CastWorks products have a 1-year limited systems warranty when installed and used under normal conditions.

Armstrong CastWorks products are warranted to be free from defects in materials or factory workmanship for 1 (one) year from the date of installation, except for obvious defects in materials or factory workmanship, of which Armstrong World Industries must be notified within 30 days of the date of installation.

What will Armstrong World Industries do?

Subject to confirmation by Armstrong World Industries of such product failure, Armstrong World Industries will deliver, at Armstrong World Industries' expense, Free On Board (F.O.B.), to the place of installation, new product, of the same or similar type and grade, in an amount equal to that which is determined to be defective.

What does this warranty not cover?

Damage that may occur from vibrations, fire, water, freezing temperature, accident, or any form of abuse or exposure to Abnormal conditions is not covered by this warranty. If subject to Abnormal conditions, the products should be removed immediately and replaced once the conditions are normal.

This warranty does not extend to sagging or warping or to variations in color, texture, or grain, which are due to natural variation in the characteristics of the material; or changes in color or fading resulting from direct exposure to sunlight or partial exposure to a light source; any failure or defect caused by the material becoming either overly dry or moist, as a result of placement of products directly facing air vents or radiant heat source, or failure to install or maintain such products in accordance with Armstrong World Industries' installation instructions.

THIS EXPRESS WARRANTY CONSTITUTES THE ENTIRE OBLIGATION OF ARMSTRONG WORLD INDUSTRIES AND THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE WHATSOEVER. LIABILITY IS LIMITED TO THAT SET FORTH BELOW AND ARMSTRONG SHALL IN NO EVENT BE LIABLE FOR ANY INSTALLATION OR REMOVAL COST OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR PERSONAL INJURY.

Warranty Conditions

Prior to installation, the CastWorks products must be kept clean and dry.

All Armstrong World Industries products shall be installed in accordance with written Armstrong CastWorks installation instructions and/or approved shop drawings in effect at the time of installation, as well as customary Ceilings and Interior Systems Contractors Association (CISCA) practices. Armstrong World Industries shall have no responsibility for defective processing or alteration to the products by others after shipment. Any additional mounting parts such as lighting or ventilation facilities shall be suspended separately or supported securely by the substructure in accordance with Armstrong World Industries installation instructions.

How do you get service?

You must notify Armstrong World Industries of any product failure covered by this warranty within 30 days of first observation of failure by writing to the following address: Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604, or call us at 877 276-7876. Reference to Armstrong in this section shall mean, for the United States, Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604; and shall mean, for Canada: Armstrong World Industries, Canada, Ltd., 255 Montpelier Blvd., Saint-Laurent, Montreal, Quebec, H4N 2G3

How does state law apply?

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the limitation or exclusion herein may not apply to you.



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