

# Custom Ceiling – Altitudes™ Torsion Spring

## One (1) Year Limited Warranty

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**EFFECTIVE OCTOBER 2016**

Please read the following terms carefully, as they are affected by the installation conditions. Armstrong World Industries does not assume nor does it authorize any person to assume or extend on its behalf any other warranty obligation or liability. This express warranty constitutes the entire obligation of Armstrong World Industries, Inc., and there are no other warranties expressed or implied, including any warranty of merchantability or fitness for any purpose whatsoever.

### **Standard Sag Resistance Products: ALTITUDES™ Torsion Spring**

(Applies only to products designated as standard sag resistance in this product catalog.)

Armstrong® Commercial Aluminum framed fiberglass and impact-resistant molded fiberglass with polypropylene (listed above) are warranted to be free from defects in materials or factory workmanship, or sagging and warping as a result thereof, for one (1) year from the date of installation (except for obvious defects in materials or factory workmanship, of which Armstrong World Industries must be notified within 30 days of the date of installation).

This limited warranty is subject to further conditions listed below.

All Armstrong World Industries limited warranties are subject to use under normal conditions. Abnormal Conditions include exposure to chemical fumes, vibrations, moisture from conditions such as building leaks or condensation, excessive humidity, or excessive dirt or dust buildup.

### **What will Armstrong World Industries do?**

Subject to confirmation by Armstrong World Industries of such product failure, Armstrong will deliver, at Armstrong's expense, F.O.B., to the place of installation, new product, of the same or similar type and grade, in an amount equal to that which is determined to be defective.

### **What does this warranty not cover?**

Damage which may occur from fire, water, freezing temperature, accident or any form of abuse, or exposure to Abnormal Conditions is not covered by this warranty. If subject to Abnormal Conditions, the product should be removed immediately and replaced once the conditions of installation are normal. (These systems cannot be used in exterior applications, where standing water is present, or where moisture will come in direct contact with the ceiling.) The growth of mold is not covered by this warranty nor is it the responsibility of Armstrong World Industries. All products should be maintained to avoid excessive dirt or dust buildup or the presence of excessive moisture that would provide a medium for microbial growth on ceiling panels.


THIS EXPRESS WARRANTY CONSTITUTES THE ENTIRE OBLIGATION OF ARMSTRONG WORLD INDUSTRIES AND THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE WHATSOEVER. LIABILITY IS LIMITED TO THAT SET FORTH BELOW AND ARMSTRONG WORLD INDUSTRIES SHALL IN NO EVENT BE LIABLE FOR ANY INSTALLATION OR REMOVAL COST OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR PERSONAL INJURY.

### **Warranty Conditions**

All ceiling products must be installed and maintained in accordance with Armstrong World Industries written installation instructions for that product in effect at the time of installation and best industry practice. Prior to installation, the ceiling product must be kept clean and dry in an environment that is between 32°F (0°C) and 86°F (30°C) and not subject to Abnormal Conditions.

Installation of the products shall be carried out where the temperature is between 32°F (0°C) and 86°F (30°C). It is necessary for the area to be enclosed and for heating, ventilation and air conditioning (HVAC) systems to be functioning and in continuous operation. All wet work (plastering, concrete, etc.) must be complete and dry. The temperature conditions must be met throughout the life of the warranty.

The warranty is void if the Altitudes product is installed by any other method than those provided by the manufacturer. This warranty does not extend to any component of the suspension system such as, but not limited to, the metal grid or any other accessory used in the installation of the ceiling product. The ceiling product must not be used to support any other material except fiberglass thermal/sound control insulation installed in the thickness, density, and manner according to Armstrong World Industries specifications.



### How do you get service?

You must notify Armstrong World Industries of any product failure covered by this warranty within 30 days of first observation of failure by writing to the following address: Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604, or call us at 1 877 ARMSTRONG. Reference to Armstrong in this section shall mean, for the United States, Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604; and shall mean, for Canada: Armstrong World Industries, Canada, Ltd., 6911 Decarie Blvd., Montreal, Quebec H3W 3E5.

### How does state law apply?

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the limitation or exclusion herein may not apply to you.

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