



# Acoustical Walls

## One (1) Year Limited Warranty

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### EFFECTIVE NOVEMBER 2020

Please read the following terms carefully, as they are affected by the installation conditions. Armstrong World Industries does not assume nor does it authorize any person to assume or extend on its behalf any other warranty obligation or liability. This express warranty constitutes the entire obligation of Armstrong World Industries, Inc. and there are no other warranties expressed or implied, including any warranty of merchantability or fitness for any purpose whatsoever.

#### Products:

#### SoundSoak®, Optima®, and Optima® PB Health Zone™ Acoustical Wall Panels

Armstrong® Acoustical Walls (listed above) are warranted to be free from warping and delamination as a result of defects in materials or factory workmanship for a period of one (1) year from the date of installation (except for obvious defects in materials or factory workmanship, of which Armstrong World Industries must be notified within 30 days of the date of installation). This limited warranty is subject to further conditions listed below.

All Armstrong World Industries limited warranties are subject to use under normal conditions. Abnormal Conditions include exposure to chemical fumes, vibrations, moisture from conditions such as building leaks or condensation, excessive humidity, or excessive dirt or dust buildup.

#### What will Armstrong World Industries do?

Subject to confirmation by Armstrong World Industries of such product failure, Armstrong will deliver, at Armstrong's expense, F.O.B., to the place of installation, new product, of the same or similar type and grade, in an amount equal to that which is determined to be defective.

#### What does this warranty not cover?

Damage which may occur from vibrations, fire, water, chemical fumes, freezing temperature, accident or any form of abuse, or exposure to Abnormal Conditions is not covered by this warranty. If the product is installed in, or subsequent to installation is exposed to, Abnormal Conditions (as referred to above), then it may support the growth of mold. The growth of mold is not covered by this warranty nor is it the responsibility of Armstrong World Industries. If subject to Abnormal Conditions, the product should be removed immediately and replaced once the conditions of installation are normal. (These systems cannot be used in exterior applications, where standing water is present, or where moisture will come in direct contact with the wall.)

THIS EXPRESS WARRANTY CONSTITUTES THE ENTIRE OBLIGATION OF ARMSTRONG WORLD INDUSTRIES AND THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE WHATSOEVER. LIABILITY IS LIMITED TO THAT SET FORTH BELOW AND ARMSTRONG WORLD INDUSTRIES SHALL IN NO EVENT BE LIABLE FOR ANY INSTALLATION OR REMOVAL COST OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR PERSONAL INJURY.

#### Warranty Conditions

Prior to installation, the wall must be kept clean and dry in an environment that is temperature controlled between the upper and lower limits cited below for fiberglass and mineral fiber products and not subject to any of the Abnormal Conditions set out above. These products must be maintained to avoid excessive dirt or dust buildup that would provide a medium for microbial growth on the panels. All Armstrong® wall products shall be installed in accordance with written Armstrong® installation instructions for that product in effect at the time of installation. Installation of all Soundsoak Fiberglass and Optima Acoustical Walls shall be carried out where the temperature is between 40°F (4°C) and 120°F (49°C). All wet work (plastering, concrete, etc.) must be complete and dry. These temperature conditions must be met throughout the lifetime of the warranty.

Installation of Optima® PB Health Zone™ wall panels shall be at least 6 feet above the floor to prevent damage to the panel. Installation of all Soundsoak Mineral Fiber Acoustical Walls shall be carried out where the temperature is between 32°F (0°C) and 86°F (30°C). These temperature conditions must be met throughout the lifetime of the warranty. It is necessary for the area to be enclosed and for the heating eating, ventilation and air conditioning (HVAC) systems to be functioning and in continuous operation.



**Armstrong®**  
World Industries

**How do you get service?**

You must notify Armstrong World Industries of any product failure covered by this warranty within 30 days of first observation of failure by writing to the following address: Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604, or call us at 1 877 ARMSTRONG. Reference to Armstrong in this section shall mean, for the United States, Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604; and shall mean, for Canada: Armstrong World Industries, Canada, Ltd., 255 Boul. Montpellier, Saint-Laurent, Montréal, Québec, H4N 2G3.

**How does state law apply?**

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the limitation or exclusion herein may not apply to you.

